COVID-19 Interim Practice: Update Regarding Entering Location of Service on Progress Notes (4/17/20)

Based on guidance issued by the Centers for Medicare and Medicaid Services (CMS), services provided during the current COVID-19 Public Health Emergency should indicate the location of service of where the service would have most likely been provided prior to the COVID-19 crisis. Practitioners no longer need to enter the address of where the service was actually provided (e.g., for services being rendered at the practitioner's home, practitioners do not need to enter the major cross-streets of their home location). Practitioners providing these services via telehealth or telephone will still need to enter the appropriate procedure code modifiers (GT for telehealth; SC for telephone).

<u>NOTE</u>: This guidance differs from what was originally issued on March 18, 2020. Providers do NOT need to go back and change Location of Service on any prior progress notes.

Services Provided via TELEHEALTH from the Practitioner's Residence during COVID-19

If a practitioner is currently providing a service via telehealth from his/her residence, but the same service would have been provided in the office, then the practitioner would enter the following in the progress note:



- Location of Service Defaults to "Office"
- Procedure Code
 Modifier GT
- Facility Name, Street,
 City, Zip fields will
 automatically be grayedout

If a practitioner is currently providing a service via telehealth from his/her residence, but the same service would have been provided in the field, client's home, or other location outside of the practitioner's office, then when writing the progress note, the practitioner would enter the following:

- Location of Service select appropriate option depending on where service would have been provided
- Procedure Code Modifier GT
- Facility Name, Street, City, Zip fields will be grayed out if "Home (client home)" and "Office" is selected; for other options, an address will have to be entered



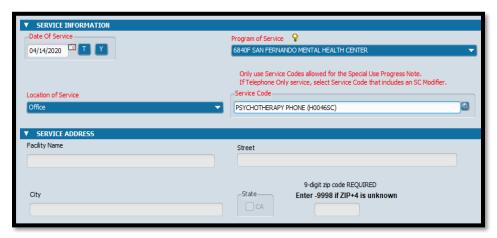


Note: "Telehealth" would only be selected as the Location of Service if telehealth would have been provided prior to the COVID-19 crisis (and the Service Address would be the Office address)

Los Angeles County Department of Mental Health Quality Assurance Unit – Policy and Technical Development Team

Services Provided via TELEPHONE from the Practitioner's Residence during COVID-19

If a practitioner is currently providing a service via telephone from his/her residence, but the same service would have been provided in the office, then when writing the progress note, the practitioner would enter the following:



- Location of Service –
 Note defaults to "Office"
- Procedure Code ModifierSC
- Facility Name, Street,
 City, Zip fields will
 automatically be grayed-out

If a practitioner is currently providing a service via telephone from his/her residence, but the same service would have been provided in the field, client's home, or other location outside of the practitioner's office, then when writing the progress note, the practitioner would enter the following:

- Location of Service select appropriate option depending on where service would have been provided
- Procedure Code Modifier SC
- Facility Name, Street, City, Zip fields will be grayed out if "Home (client home)" and "Office" is selected; for other options, an address will have to be entered





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Services Provided with NO CONTACT (e.g., psych testing report writing, review labs, record review) from the Practitioner's Residence

If a practitioner currently provides a service from his/her residence that does not require contact with a client or significant support person, but the same service would have been provided at the office, then when writing the progress note, the practitioner would enter the following:



- Location of Service Note defaults to "Office"
- Facility Name, Street, City, Zip – fields will automatically be grayed-out